



TECHNO STEEL

## Quality Policy Statement

It is the policy of TSTC that we will design, develop, manufacture and deliver products and services that continually represent superior value to our customers, and to TSTC. We will knowingly provide to our customers and co-workers only those products and services that fully agreed upon requirements.

All employees are responsible for understanding their customers and co workers requirements and the processes by which they are met, and for performing these processes as defined. In addition, all employees are empowered to initiate improvement actions and are expected to participate in formal improvement initiatives to assure that changing customer and co- worker value expectations are continually met.

Quality objectives and improvement plans to achieve the quality policy shall be established and documented by the management of TSTC during the annual planning process. Results shall be reported in the division operations report and regularly reviewed by TSTC management.

K.R. Jayaraj  
Regional Manager

Date: 07/01/14

